

MONDAY		<i>AM Schedule</i>		<i>AM Work-Ins</i>
7:30 AM	Huddle			
			7:45 AM	Call patient: Pathway (Pain Agreement Violation)
8:00 AM	May: Medically Unexplained Symptoms (follow-up)			
			8:30 AM	Raymond: Developmental Delays (warm-handoff, initial)
9:00 AM	Janet: Diabetes (follow-up)			
			9:20 AM	Marie: Schizophrenia (same-day, follow-up)
			9:45 AM	Preparation for tomorrow's class called "Pain and Quality of Life"
10:00 AM	Juan: Obese Teen (follow-up)			
			10:30 AM	Andrew: Medication Adherence (PCP prep visit, initial)
11:00 AM	Maria: Chronic Neck Pain (initial, phone visit)			
			11:15 AM	Charting Catch Up, Feedback
			11:30 AM	Lucille: Behavior Problem (warm-handoff, initial)
MONDAY		<i>PM Schedule</i>		<i>PM Work-Ins</i>
1:00 PM	Pathway Meeting: Hypertension			
			1:35 PM	Disruption in waiting area
2:00 PM	Samuel: School problems (initial)			
2:30 PM	Ed: Alcohol (initial)			
			2:50 PM	Sarah: Sleep Problem (warm-handoff, initial)
3:00 PM	Stress Class			
4:00 PM	Charting and Feedback			

Figure 11.1. Dr. Gather's schedule for Monday.